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The Research Centre of the School of Economics and Business

on Tuesday, 16th November 2021 at 13:00 CET via platform Zoom

Author:

izr. prof. dr. Matej Černe

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will present the article:

The Moderated-Mediation Model among Technostress, Frustration, Corporate Social Responsibility and Meaningful Work

This study focuses on achieving meaningful work in the context of digitalization. Specifically, we focus on employees' negative experiences related to technology use, i.e., technostress, and present a moderated-mediation model that posits frustration as a mediator of technostress effects on meaningful work, with perceptions of corporate social responsibility (CSR) as a second-stage moderator. The results of our four-wave longitudinal study of 198 working professionals collected during the first wave of the COVID-19 epidemic did not find support for a proposed negative direct effect of technostress on meaningful work. However, we were able to confirm that perceived CSR moderates the indirect relationship between technostress and meaningful work, mediated by frustration: for low levels of CSR, technostress results in higher levels of frustration, in turn reducing meaningful work. High levels of CSR buffer this negative indirect effect. Implications for research and practice dealing with digital work, meaning-making, and CSR are discussed.

Please register for the free seminar at http://raziskave.ef.uni-lj.si/a/1250 by Monday, 15th November 2021.

Access details will be sent prior to the event to signed up users.

We look forward to seeing you!

